

Protection and Performance Installation and Shipping Information

Installation Disclaimer

By booking an installation with us, you acknowledge and agree to the following:

Installation Location – All installations are carried out at our premises. It is the customer's responsibility to ensure the vehicle is delivered to us at the agreed date and time.

Vehicle Modification – Installation of our products may require permanent modifications to your vehicle, including drilling, cutting, trimming or the removal of original components where necessary. By proceeding with the installation, you authorise these modifications to be carried out.

Appointments, Cancellations & Non-Attendance – If you need to cancel or rearrange your appointment, please provide as much notice as possible. Missed appointments or cancellations made at short notice may result in the loss of your deposit and could require a new booking to be made.

Booking Confirmation – Placing an installation request or paying a deposit does not constitute a confirmed booking. Your appointment is only confirmed once you have received written confirmation from our team.

Non-Refundable Deposit – The deposit paid at checkout secures your provisional installation slot and is non-refundable, except where required by applicable law or where the installation cannot proceed due to circumstances solely attributable to us.

Standard Shipping

Individual roll cages are dispatched via a single courier service, while roof racks and any orders containing multiple roll cages are shipped using a dedicated freight courier, due to

their size and handling requirements. Mainland UK delivery is available, though certain remote regions may fall outside standard coverage. If additional costs arise because of distance, access limitations, or exceptional load dimensions, these will be confirmed once your order is received. High volume or multi pallet consignments may also incur supplementary handling fees.

Local collection from our workshop is available for customers who prefer to manage their own transport; please contact us in advance to arrange this as a custom order.

International Shipping

All roll cage products and fabricated structures are shipped under FCA Incoterms. Title and risk transfer to the buyer once the goods are handed over to the nominated carrier. The buyer is responsible for all onward freight arrangements, including import duties, taxes, and customs clearance in the destination country.

If your location is not listed at checkout or freight options are unavailable, please contact us for a bespoke quotation suitable for oversized and palletised goods.

Returns & Refunds

Roll cages and large fabricated items may be returned within 30 days of purchase. Faulty or damaged goods qualify for a full refund, and collection will be arranged by us.

For items ordered in error or where the purchaser has changed their mind, refunds will cover the product cost only, excluding shipping. Due to the size and handling requirements of these products, a restocking fee may be applied.